Laga Srl

Customer privacy notice (Art. 13 GDPR)

Informativa privacy clienti (art. 13 GDPR)

Translation of the Italian document DC024 rev. 01. In case of doubt the Italian text prevails.

Notice to Customers on the processing of personal data pursuant to Art. 13 of Regulation (EU) 2016/679

Laga Srl, as Data Controller, informs you that the personal data you provide, as a customer who is a natural person or as a contact person of a customer, are processed as follows.

Data Controller and contact details

The Data Controller is Laga Srl, via Dante 53, 25060 Lodrino (BS), Italy, VAT no. 03380670988, tel. +39 030 850356, e-mail info@laga.it, represented by its legal representative Antonio Cinelli. No Data Protection Officer has been appointed: any request may be sent to info@laga.it.

Data processed

Name, surname, address, tax code and VAT number, Chamber of Commerce registration number, bank details, telephone and e-mail; for contact persons of companies: name, surname, role and business contact details. No special categories of data (Art. 9) are processed.

Purposes and legal basis

a) conclusion of the contract and performance of the resulting obligations: quotations, orders, deliveries, invoicing, assistance (basis: contract, Art. 6.1.b);
b) compliance with civil, tax and accounting legal obligations, including electronic invoicing (basis: legal obligation, Art. 6.1.c);
c) setting of credit limits and credit insurance (basis: legitimate interest, Art. 6.1.f);
d) sending of commercial communications and information material on products and services similar to those already supplied, to which you may object at any time (basis: legitimate interest, Art. 6.1.f);
e) internal statistical analysis, budgeting and traceability required by the quality system (basis: legitimate interest);
f) establishment, exercise and defence of rights in and out of court (basis: legitimate interest).

Your consent is not required for the purposes listed above.

Recipients of the data

The data are disclosed, to the extent strictly relevant, to: public administrations, bodies and institutions within the limits of the law (Italian Revenue Agency and the Exchange System for electronic invoices, Customs); the accounting firm that keeps the accounts, appointed as data processor; banks and credit insurance companies; carriers and couriers, for the delivery of goods; certification and auditing companies; the certification body of the quality system (TÜV Italia), for audits; lawyers and debt collection companies, in the event of disputes; Hetzner Online GmbH, which hosts Dioniso® and the e-mail, appointed as data processor. Within the company the data are accessed by the Management, the administration, the sales department and the quality department.

Transfer of data to third countries

The data are stored on servers in the European Union (Hetzner Online GmbH, Germany, appointed as data processor). To prepare texts and documents the Data Controller uses an artificial intelligence assistant provided by Anthropic (United States): name, role, contact details and the text of communications may be passed to it; no decision concerning you is taken by automated means. The transfer is based on the supplier's contractual terms; upon written request to info@laga.it the Data Controller provides a copy of the safeguards applied.

Mandatory nature of providing data

Providing the data is mandatory to conclude and perform the contract and to comply with legal obligations: without them the contract cannot be concluded or performed. Providing data is optional for commercial communications.

Rights of the data subject

Regulation (EU) 2016/679 grants you the right to obtain from the Data Controller: confirmation as to whether your data are being processed and access to them (Art. 15); rectification of inaccurate data or completion of incomplete data (Art. 16); erasure, where provided (Art. 17); restriction of processing (Art. 18); portability of the data you have provided (Art. 20).

Right to object

You have the right to object, on grounds relating to your particular situation, to processing based on the legitimate interest of the Data Controller (Art. 21).

How to exercise your rights

To exercise your rights you may write to info@laga.it or to Laga Srl, via Dante 53, 25060 Lodrino (BS), Italy. The Management will reply.

Right to lodge a complaint

You have the right to lodge a complaint with the Italian Data Protection Authority (Garante per la protezione dei dati personali, Art. 77 of the Regulation) if you consider that the processing infringes the Regulation.

Data retention

Data recorded in mandatory books and registers and in invoices are kept for the duration of the relationship and in any case for ten years from the last entry (Art. 2220 of the Italian Civil Code). Data used for commercial communications are kept for the duration of the relationship and for the following two years, unless you object.

Automated decision-making

No decision concerning you is taken solely by automated means.

Laga Srl — The Management

I declare that I have received this notice.

Date _____ Signature _____

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